

ICT SOLUTIONS ENGINEER ICT DEPARTMENT - POM BASED ROLE

Theodist Ltd. stands as Papua New Guinea's premier retailer and supplier, catering to businesses, educational institutions, government entities, and individual customers. As a company committed to excellence, we take pride in providing top-quality stationery, office products, survey equipment, computers, and more. Our dedication to integrity, teamwork, and customer satisfaction has positioned us as an industry leader.

We are looking to hire an experienced ICT Solutions Engineer to manage our internal and external clients' ICT infrastructure. The ideal candidate will be responsible for designing hardware configurations, installing software, managing network systems, and providing training on correct operating procedures.

JOB OVERVIEW:

Reporting directly to the ICT Manager, the ICT Solutions Engineer will play a crucial role in maintaining and enhancing our ICT infrastructure. This position requires extensive experience in maintaining large-scale computer systems and networks, the ability to manage projects, and excellent troubleshooting skills.

KEY RESPONSIBILITIES:

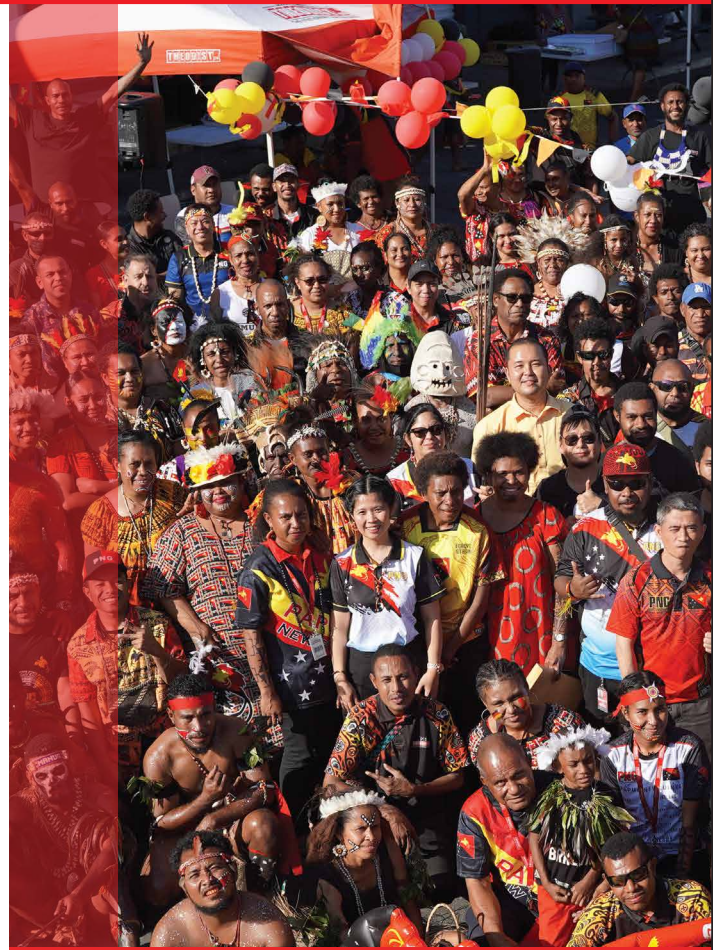
- Design, deploy, and manage server and storage solutions.
- Configure and maintain Windows Server environments.
- Implement and manage backup and disaster recovery solutions.
- Plan, implement, and manage network infrastructure, including switches, routers, and firewalls.
- Monitor system performance and troubleshoot issues to ensure high availability and reliability.
- Collaborate with other IT team members to support and enhance the overall IT infrastructure.
- Ensure compliance with security policies and best practices.
- Provide technical support and guidance to end-users and other IT staff.
- Document system configurations, procedures, and changes.

QUALIFICATIONS AND SKILLS

- Bachelor's degree in Computer Science, Information Technology, or a related field.
- Minimum of 3-5 years of experience in IT engineering roles.
- Strong knowledge of server and storage technologies.
- Proficiency in Microsoft technologies, including Windows Server.
- Experience with backup solutions and disaster recovery planning.
- Good understanding of network implementation and configuration.
- Excellent problem-solving and troubleshooting skills.
- Strong communication and interpersonal skills.
- Relevant certifications such as VCP, CCNA, MCSA, or MCSE.
- Any other industrial certification will be an added advantage.

PREFERRED ATTRIBUTES:

- Previous experience in a fast-paced IT environment.
- Familiarity with cloud computing and virtualization technologies.
- Strong project management skills.
- Ability to work under pressure and meet tight deadlines.
- Proactive and self-motivated with a strong work ethic.
- Excellent organizational and time management skills.



How to Apply

If you're a passionate individual who shares our values and wants to make a difference at Theodist Ltd., we'd love to hear from you!

To apply for an open position, please fill out the application form by providing the following information:

- First Name
- Surname
- Email
- Phone
- Position(s) you are applying for (select from the drop-down menu)
- Cover letter & Resume (upload file)

Deadline: The closing date for applications is Friday, June 6th, 2025.

Theodist Ltd. is an equal opportunity employer, and we welcome applications from candidates of all backgrounds and experiences.



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