

## Multi Function Printer (MFP) Technician SERVICE DEPARTMENT- HAGEN BASED ROLE

Theodist is a leading company renowned for its commitment to excellence and innovation. We pride ourselves on our dynamic team environment and our dedication to providing outstanding service and value to our clients. As we continue to grow, we are looking for passionate individuals to join our team and contribute to our success.

We are looking for candidates with a strong functional background in printer maintenance and technology, who are detail-oriented and have a proven track record of managing technical processes with the utmost accuracy. If you are ready to take on the challenge and contribute to our team's success, we invite you to apply for the Multi Function Printer (MFP) Technician position at Theodist.

### JOB OVERVIEW:

Reporting directly to the Regional Manager, we are seeking an experienced and organized MFP Technician to join our team in Hagen. The successful candidate will play a crucial role in ensuring the smooth operation and maintenance of our printer systems. This role is essential in maintaining our commitment to delivering high-quality service and customer support.

### KEY RESPONSIBILITIES:

- Install new printers and provide maintenance on current printers.
- Troubleshoot and repair issues related to hardware and equipment.
- Replace new ink cartridges, complete printer setup, reconnect network configurations, and provide support regularly.
- Acquire parts and supplies, fix malfunctions, and make software updates.
- Conduct oneself in the presence of customers in a manner that promotes a positive image of the company.

### QUALIFICATIONS, SKILLS, AND EXPERIENCES:

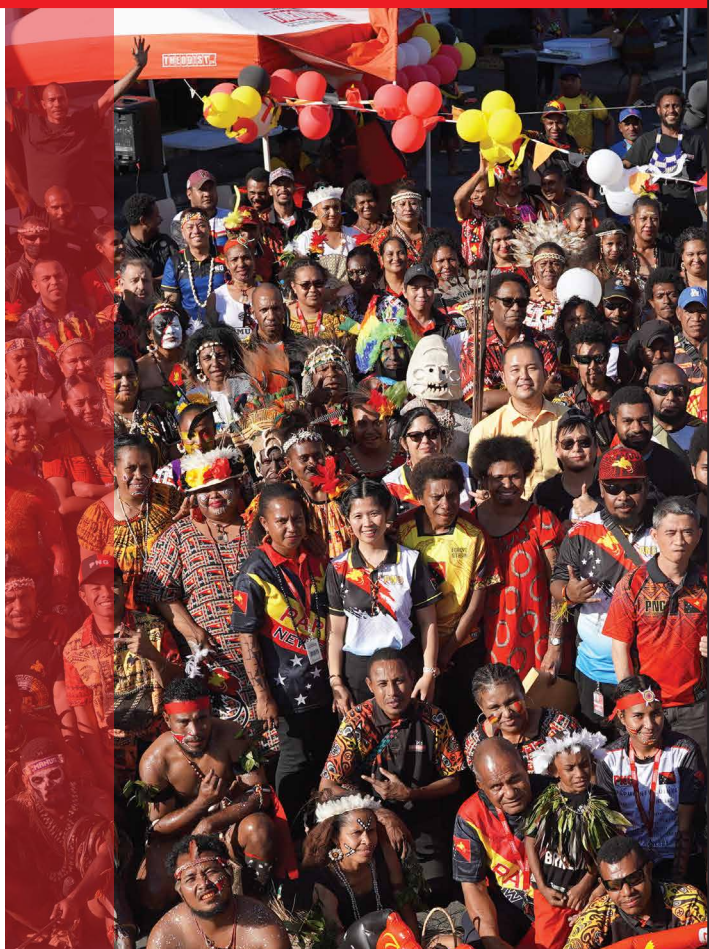
- Graduate from Technical School (not required but preferred).
- Three or more years of experience in a related field.
- Excellent technical and troubleshooting skills.
- Strong organisational skills and attention to detail.
- Ability to function well in a high-paced environment.
- Excellent communication and interpersonal skills.

### PREFERRED ATTRIBUTES:

- Experience with printer maintenance and technology.
- Excellent communication and interpersonal skills.
- Ability to work independently and as part of a team.
- Proficient with relevant software and tools.

### WHY JOIN THEODIST?

- Gain specialized expertise through comprehensive training and mentorship
- Thrive in our collaborative, results-driven culture, surrounded by like-minded peers.



## How to Apply

If you're a passionate individual who shares our values and wants to make a difference at Theodist Ltd., we'd love to hear from you!

To apply for an open position, please fill out the application form by providing the following information:

- First Name
- Surname
- Email
- Phone
- Position(s) you are applying for (select from the drop-down menu)
- Cover letter & Resume (upload file)

**Deadline: The closing date for applications is Friday, June 6th, 2025.**

Theodist Ltd. is an equal opportunity employer, and we welcome applications from candidates of all backgrounds and experiences.



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